



TelSoc

Telecommunications & the Digital Economy

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11th May 2017

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Ombudsman reports massive blowout in complaints about NBN

Complaints about services delivered over the NBN have blown out significantly. The Telecommunications Industry Ombudsman reports an increase of 117.5% in NBN-related complaints for the 6 months to the end of December 2016 compared to the same period in 2015.

ACCAN slams defensive NBN Co over complaints

The Australian Communications Consumer Action Network (ACCAN) has reacted with a barrage of criticism over a significant increase in complaints about services delivered by the National Broadband Network.

35-day pre-paid plan: Vodafone goes for the pre-paid jugular

With Kogan nipping at everyone's heels, including its own provider Vodafone, the world's largest telco is upping the ante to make its pre-paid the most powerful.

Telstra extends native Wi-Fi calling to iPhone and more Samsungs

If you're in a regional area or experience patchy mobile coverage around the home, and you have a qualifying iPhone or Samsung smartphone, Telstra's native Wi-Fi calling is waiting for your call.

Amaysim adds 50GB and 70GB data-only plans to mobile data suite

Do you feel the need, the need for more speedy 4G data? Then Amaysim seeks to amaze you with its two new data-only plans, delivering 70GB or 50GB per 28 days.

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