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ACCC scrutinising NBN service standards in light of increasing complaints
The competition watchdog the ACCC ? concerned about increasing service complaints to the National Broadband Network - has issued a discussion paper as part of its inquiry to consider whether regulation is necessary to improve customer experiences with the NBN.

CA smooths out NBN connections with new industry guidelines
The complexities of carrying out installations under the NBN multi-technology model have been addressed in new industry guidelines for cablers just released by the Communications Alliance.

Cheaper rates draw Aussies to switch NBN providers: research
Aussies who are switching between providers and choosing a new NBN service provider are increasingly making the switch based on cheaper rates, faster data connection/ download speeds and clear pricing of the plan, according to a newly published research report.

Hoyts to 'unlock power of the IoT' with Optus help
Hoyts has entered into a 5 year managed services agreement with Optus, delivering 'essential ICT solutions enabling' to 'unlock the power of the IoT' and 'improve the movie-goers' experience.'

Equinix looks for Australian, APAC growth with Metronode acquisition
US-based data centre interconnection company Equinix has entered into an agreement to acquire the Australian data centre business of Metronode for A$1.035 billion.

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