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## 18th May 2017

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## **Vodafone smashes Telstra, Optus on consumer complaints rate**

Vodafone has trumpeted a 22% decline in the rate of consumer complaints between the December and March quarters? and a complaints ratio for the March quarter more than 50% lower than the industry average.

#### NBN outstrips US spend on regional broadband: paid Ovum report

A paid NBN Co report on the National Broadband Network by a global research firm says NBN Co is investing twice as much on regional broadband than its nearest international rival.

#### NBN Co says 15 kilometres of copper bought for network

The company building Australia's national broadband network has invested in 15 million metres of copper up until now for its multi-technology mix network.

#### Telstra, Optus gain in postpaid mobile at expense of Vodafone

Telstra and Optus have strengthened their share of Australia?s postpaid mobile phone market at the expense of Vodafone, according to a newly published report.

## Optus aims to keep small business in the Loop

In a refocussing of its efforts to get more from the small end of town, Optus has launched Loop - a cloud-based, virtual PABX targeted at small-to-medium business.

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## 5G to underpin connected vehicles of the future

By 2022, 50% of new vehicles will be shipped with V2V (Vehicle-to-Vehicle) hardware, a technology that enables real-time short-range communication between vehicles. According to new research the technology, using 5G, will play an important role in the advance and development of autonomous vehicles.

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