



## CommsWire

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### Govt retains arrangements for Universal Service Guarantee

The Federal Government has decided that the Universal Service Guarantee will continue to use the existing arrangements for delivering its Universal Service Obligation. Telstra copper and wireless networks will be used in rural and remote Australia for the provision of voice services in NBN fixed wireless and satellite areas.

### Encryption bill: Porter outlines changes that made deal possible

The Federal Government says Labor's initial suggestions about passing a cut-down version of the encryption bill were not acceptable, and a compromise announced on Tuesday had removed some of Labor's demands.

### TPG faces allegations of misleading customers over plan prepayments

Telecommunications services provider TPG Telecom is facing allegations in the Federal Court by Australia's competition watchdog, the ACCC, that it engaged in misleading conduct about a \$20 "pre-payment" made by consumers, and including unfair pre-payment contract terms in some of the its plans.

### Buffering the biggest annoyance for video watchers: survey

The NBN Co will have to improve its game if the streaming media industry is to continue to make headway in Australia, with a survey finding that buffering is one of the biggest bugbears for users.

### Regional telecoms users promised services that can't be delivered: ACCAN

Telecommunications consumer interest lobby group ACCAN says rural and remote telecoms consumers will be better protected if recommendations put forward by the 2018 Regional Telecommunications Review are adopted by the Australian Government - but has harsh criticism of regional consumers being promised telecoms services that could not be delivered.

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