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ACCC publishes guide for problem-plagued NBN fixed wireless broadband customers
Australia's competition regulator, the ACCC, has published a guide for NBN fixed wireless customers, advising them how to seek compensation when they encounter problems with broadband services, including slow speeds.

Optus apologises for outage, says issues completely fixed
Any Internet issues faced by Optus users on Thursday have been individual service-related issues, the company says, adding that these were not related to the overnight outage reported in these columns.

Chinese brands dominate, but Europe smartphone sales down
Smartphone sales in Europe during the first quarter of 2019 fell 3% year-on-year and 20% quarter-on-quarter, the analyst firm Counterpoint Research says, adding that there was a marginal increase in eastern Europe while Western Europe saw a 6% year-on-year drop.

Spark warned of 'likely' law breach on broadband pricing notification
New Zealand competition regulator, The Commerce Commission, has warned the country's largest telco Spark for likely breaching the law in a notification to customers on broadband prices rises.

Nokia, UMobile ink agreement on Malaysian network deployment
Nokia and U Mobile have signed a three-year contract to deploy a Nokia Single Radio Access Network (RAN) network as well as microwave and IP-based mobile transport technologies in Malaysia.

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