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CommsWire

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Mobile complaints low, voice over NBN complaints high

Mobile services have fared best with a low rate of consumer complaints in stark contrast to voice only services delivered by telcos over the NBN which had the highest rate of complaints over a six month period last year, according to a new report from the ACMA.

Dodo to fork out \$360,000 over NBN streaming claims

Vocus Group subsidiary Dodo Services has agreed to pay back up to \$360,000 to 16,000 customers for claiming that its entry-level NBN broadband plans were "perfect for streaming".

US says Huawei sales ok if no threat to national security

The US Department of Commerce says it will issue licences to Chinese telecommunications equipment vendor Huawei Technologies for buying American products "where there is no threat to US national security".

Refurbished smartphones - a super smart way to seriously save money

COMMENT: With top of the line smartphones costing anywhere from \$1500 to \$2500 and beyond, and with smartphones lasting longer than ever, safely buying second hand via the security of a refurbished model can be a totally smart saving.

Australians still hesitant about adopting smart home technology: report

Australians' attitudes towards smart home technology means it will be some time yet before it is fully adopted, with the younger generation of Australians — those aged between 18 and 34 — concerned about the impact of technology in their homes, according to a new research report.

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