The Future of Digital Services Delivery

Embracing co-dependency for growth of the national digital economy

Tuesday, 29th September 2015

Non-members: $15.00; Financial members: No charge (full discount when logged in).

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This event is fully booked or has passed.

There are many factors in play to impact Australia?s ability to realise its vision of a dynamic digital market. Not least will be the requirement for the highest levels of satisfaction across a complex service delivery environment encompassing retail and business consumers, today?s retail and wholesale service providers, early phase digital content providers as well as the full range of future digital application services providers.

This challenge transcends access network architecture and technology considerations, while highlighting the complex array of technology, process and systems components required to deliver digital services in the global marketplace. Successfully addressing this challenge is fundamental to ensuring Australia develops an effective service delivery ecosystem to underpin its digital future.

Warren Lemmens will introduce a set of key principles supporting the operational market structure and processes for this future environment, together with the key multi-party relationships and interdependencies to ensure Australian telecommunications services sector can maximise its ability to grow and capitalise on the strategic and economic potential of the digital economy.

AFTER the conclusion of Warren's presentation at 1.30pm, there will be an opportunity for you to network with your industry colleagues over tea and coffee until 2.00pm.

Date and Time

Tue, 29 Sep 2015

12:30 - 14:00 AEST

Location

Telstra Conferencing Centre
Level 1 / 242 Exhibition St
Melbourne VIC 3000
Australia

Presenter(s)

Warren Lemmens - CTO, Alcatel-Lucent Oceania
Warren Lemmens is CTO Alcatel-Lucent Oceania and he works with key customers across Australia, New Zealand and the Pacific Islands. Warren is a member of Alcatel-Lucent?s Oceania Senior Leadership Team.

Following a two-decade career at Telstra, Warren joined Alcatel-Lucent in 2004 where he?s held a number of technology and solutions oriented of roles. Warren?s most recent role was APAC CTO working with fixed, wireless and integrated operators across advanced and developing markets.

Warren has extensive experience across large-scale IT and telecommunications networks driven by a strong interest in the impact of innovative technologies and systems on business growth and efficiency models.

Presentation Media

Links

[1] https://www.addtoany.com/share#url=https%3A%2F%2Ftelsoc.org%2Fevent%2Ffuture-digital-services-delivery&title=The%20Future%20of%20Digital%20Services%20Delivery [2] https://telsoc.org/printpdf/1008?rate=yodySXiJomzrcj4e8bFNYtD9Cf7ZDnvikwKMjxrZNtU